

**Office of the
Commissioner of Police
Cyberabad at Gachibowli.**

Rc.No. 137/Cyb/2013

Dated:03-12-2013

NOTIFICATION

Rules for conduct of Bank ATMs

In view of frequent occurrences of offences in ATMs of all Banks, and assault on ATM customers, I, C.V.Anand, IPS, Commissioner of Police Cyberabad in exercise of power vested in me under rule 22 (1) (d) and 22 (4) of Hyderabad City Police Act R/w Rule 7 of Cyberabad Metropolitan Act and section 144 (1) (2) (3) of IPC, do hereby issue the following regulatory orders, so as to maintain public order and safety of citizens.

- I. Banks are hereby prohibited from maintaining their Bank ATMs in Cyberabad Metropolitan area until the following precautionary measures are taken by the Bank Officials
1. Location of the ATM should be at safe, public places which are visible to the general public. Those at inaccessible, risky places should be voluntarily closed down by the bank.
 2. ATMs should be safe guarded by the security guards round the clock.
 3. ATM Security guards should be allotted a cell phone containing the Telephone numbers of the Police Stations of the jurisdiction.
 4. ATM security guard should be alert and allow the user into ATM one by one only.
 5. All the ATMs should be established with quality CC Cameras inside and outside with video image and night vision and maintain it properly without fail.
 6. The Bank should install control rooms to watch their ATM CCTVs from a centralized place in the coming few months.
 7. The footages of CC Cameras should be verified and examined by the Bank officials time to time and record them properly. Recording facility of atleast 3 months should be available.
 8. The entry door of the ATMs should be fitted with Magnetic lock for the safety of ATM users.
 9. Alarm System should be fixed at the ATM Centre from preventing the opening of ATM Chest Door.
 10. Time is given till Jan 15, 2014 to take up the above measures; Cyberabad Police will conduct a check on the above safety standard hereafter and take necessary action.
- II. The public are hereby informed about the ATM Prohibitory Orders for their convenience.
- III. Any Bank and its officials found violating the above orders and not taking precautionary measures shall be liable for prosecution under the Hyderabad City Police Act, 1348 Fasli (No.IX r/w Rule 7 of Cyberabad Metropolitan Police Act 2004.

Sd/-

(C.V.Anand, IPS)
Commissioner of Police,
Addl. Dist. Magistrate,
Cyberabad, Hyderabad.